



## Let's Go!

## It's time to log in to ProviderOne.

The following information about provider enrollment is specific to your ProviderOne access. However, if you know of providers who have not received this message or have not yet received their logon information via email, please direct them to contact [BASS@dshs.wa.gov](mailto:BASS@dshs.wa.gov) with their 6-digit Social Service Payment System (SPS) numbers immediately.

You have received your username and temporary password and a letter welcoming you to ProviderOne is on its way. It is time to complete your training and enroll into ProviderOne.

To log in go to <https://www.waproviderone.org/>.

### Enrollment Training



Access online enrollment training anytime. Learn about enrollment using the tutorials and helpful "how-to" guide.

Training for billing and claims management will be available prior to ProviderOne billing go-live later this year.

### Attend a Webinar

Participate in an optional ProviderOne Enrollment Training webinar. Click\* on a link below to sign up for one:

When you participate in a webinar, you will learn additional information on how to enroll in ProviderOne and have a chance to get your questions answered.

After registering, you will receive a confirmation email containing information about joining the webinar.

### Help is a call away.

Access the Billing Assistance for Social Services (BASS) support desk at **800.562.3022**.

Select Option 5 for "Providers" then Option 1 for "Social Services." Phone lines will be open 9:00am - 5:00pm, Monday through Friday PDT.

#### ***Prefer email?***

Send\* your inquiry to [BASS@dshs.wa.gov](mailto:BASS@dshs.wa.gov)

**Please DO NOT call or email your social service case managers about ProviderOne.** They are not able to assist you with questions about logging into the system.

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**Sign up for a webinar by selecting the link below:**

9:00-10:00 AM Tuesday, October 14, 2014 [Register now!](#)

2:00-3:00 PM Wednesday, October 15, 2014 [Register now!](#)

2:00-3:00 PM Thursday, October 16, 2014 [Register now!](#)

9:00-10:00 AM Tuesday, October 21, 2014 [Register now!](#)

2:00-3:00 PM Wednesday, October 22, 2014 [Register now!](#)

9:00-10:00 AM Friday, October 24, 2014 [Register now!](#)

9:00-10:00 AM Tuesday, October 28, 2014 [Register now!](#)

2:00-3:00 PM Wednesday, October 29, 2014 [Register now!](#)

2:00-3:00 PM Thursday, October 30, 2014 [Register now!](#)

*\*You may need to press the "Ctrl" key + click to activate the link*

### For More Information

Inquire: Call 1-800-562-3022 (press option 5, then option 1) or [email](#)

Stay Informed: [Sign up for a newsletter or change your preferences](#)

Learn: [ProviderOne web site](#)